

# Quality assurance Env Edu OERs

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# Quality management

- Quality planning;
- Quality assurance;
- Quality control;

# Quality assurance - inputs

- Quality management plan;
- Quality metrics;
- Work performance information;
- Approved change requests.

# Quality assurance - Tools & Techniques

- Quality audits;
- Process analysis.

# Quality Assurance: Outputs

- Requested Changes;
- Recommended Corrective Actions;
- Project Management Plan (Updates)

# Env Edu OERs – main quality assurance problems

- Quality of project outputs & Quality metrics;
- Work performance indicators;
- Quality of project reports.

## Quality of project outputs & Quality metrics (compared with project proposals)

- Quality of the text files & ppt files : quality specification for character type, font size, minimum number of pages)
- Quality metrics for the movies (type of the file – mp4 or video link for youtube mp4 file).
- The structure of each Teaching Module (the number of topics, the name of TM& Topic, the number of text files, ppt files & movies )

# Work performance indicators

- Intellectual outputs (number)
- ME & Workshops (titles; number of participants; the target group);
- Learning platform & Website ( number of visitors);



# Quality of project reports

- Intermediary reports;
- Final report the quality is evaluated by the National Agency and is a condition for accepting the final cost of the project without penalties.

*Thank you!*



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